

CITY MANAGER'S REPORT NOVEMBER 9, 2021

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May	\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June	\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July	\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August	\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September	\$575,867.17	\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October	\$615,499.23	\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November		\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May	\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June	\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July	\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August	\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September	\$128,969.57	\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October	\$133,559.38	\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November		\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May	\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June	\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July	\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August	\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September	\$15,046.80	\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October	\$19,801.71	\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November		\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March	3,293	2,880	2,519	2,516	2,199
April	3,321	2,819	2,552	2,502	2,248
May	3,364	2,847	2,533	2,482	2,301
June	3,396	2,931	2,588	2,439	2,326
July	3,461	2,976	2,582	2,407	2,411
August	3,505	3,069	2,622	2,380	2,370
September	3,523	3,072	2,669	2,370	2,373
October	3,536	3,127	2,664	2,305	2,443
November		3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

HUMAN RESOURCES:

The **Parks Department** welcomed two new employees on October 28th. **Jaden Seals** and **La'Porsha Timmons** were hired for the position of Part Time Recreation Aide.

Congratulations to **Donovan Martinez** on his promotion to Crew Leader in the Parks Department on October 30th.

Detective Johnny (Drew) Reams submitted his retirement paperwork to be effective on February 25th, after 21 years with the City.

The City is currently taking applications for the following positions:

Animal Services Officer
Maintenance Technician II
Light Equipment Operator
Part Time Recreation Aide
Firefighter/EMT, Paramedic Preferred

The Human Resources Department staff attended a Job Fair on Thursday, November 4th, at Central Texas College which had a great turnout!



FIRE DEPARTMENT

A resident called and he wanted to thank **Mandy Jimenez** and **Jonathan Gutz** for “patching him up”. He stated that the service C-shift provided was exemplary!

POLICE DEPARTMENT

The Department attended a Job Fair at Central Texas College on Thursday, November 4th.

The Police Department will hold its **Fall 2021 Citizen’s Police Academy Graduation Banquet** on Thursday, November 17th.

LIBRARY

The **Stewart C. Meyer Harker Heights Public Library** dared our community to have a great time during the Halloween season! From giving away more than 800 books from the **Friends of the Library** and providing a **Pokemon character BINGO** at the **Haunted Heights program**, to giving away over 120 mystery gift bags at the Library, to providing a **“Whodunit” mystery**. Thank you so much to the **Fire Department**, the **Police Department**, **Harker Heights Pet Adoption Center**, **Harker Heights Public Works**, **“Tow-Mater”** and **Chuck’s Garage**, **3rd Cavalry Regiment**, **Bell County Comic Con**, **Central Texas College EGX**, **Central Texas Girl Scouts**, **Central Texas Sustainable Communities**, **HHHS Key Club**, **HHHS Student Council**, **HHHS JROTC**, **HHHS Interact Club**, **Union Grove NJHS**, **HHHS KORT**, and the **HHHS NJS** for volunteering!

The **Library Celebrates Harker Heights Children’s Book Week** November 15th – 20th! Join us is promoting children’s literature and families reading together! The Library will provide a week of virtual and in-person story-times, an art kit, displays in the Library, booklists, and more! Check out our Facebook page at <https://www.facebook.com/harkerheightspubliclibrary> for a full week of super stories, rhymes, videos, and more! Librarians will also schedule opportunities with area schools and HeadStart to give books to Pre-K students throughout November.

The Library is offering a variety of **in-person programs for children!**

Be Kind Storytime: November 13th at 10:00 a.m. in the Library’s garden. Children 2–6 years old and their families enjoy gentle stories, songs, and more! No registration is required.

Early Literacy Baby-time: November 17th at 10:00 a.m. in the Library and Activities Center. Babies 0-18 months and their special grownup register for a lap-sit program focusing on rhymes, songs, movement, and more. Older siblings are not allowed at this event. Space is limited. Call 254-953-5491 to register for this event.

Military Child Education Coalition Children’s Book Week Story-time: November 19th at 10:00 a.m. in the Library and Activities Center. Children ages 2-6 years old and their families bond with stories and activities. Space is limited. Call 254-953-5491 to register for this event.

The Library is currently offering **Tiny Art Show Kits** which are available for children 5 years old and up. Just drop by the library to pick up kits while supplies last. If you would like a kit to be placed in the Library’s contactless drive-through pick up area, then call 254-953-5491. Those who pick up a kit may choose to return their art to the Library by end of day on November 20th to be included in the **Tiny Art Show**. Art returned by the November 20th due date will be displayed in the glass display cases November 23rd - December 11th.

Beginning Friday, November 19th families may pick up a **“Wonders in the Backyard” Craft Kit**. You never know what you can make with items that you can find. Just drop by the library to pick up kits while supplies last. If you would like a kit to be placed in the Library’s contactless drive-through pick up area, then call 254-953-5491. If you like you may tune in to the Library’s Facebook page on Thursday, November 25th (Thanksgiving) for at 6:00 p.m. for a Family Time look at some of the possible projects you can make with this kit.

The Library now offers **TWO StoryWalks! One StoryWalk** is currently located at the Carl Levin Park around the smallest loop circling the playground and the basketball court all along the trail you will encounter parts of **“The Little Acorn” by Melanie Joyce**. Our newest **StoryWalk** is located at the Library! Take a walk around our new sidewalk while you read **“Can I Be your Dog?” by Troy Cummings**. If you would like us to hear the stories, visit our You Tube Channel at <https://www.youtube.com/user/CityofHarkerHeights> to listen to Heather Heilman share with you these two lovely tales!

PARKS AND RECREATION / ACTIVITY CENTER

On November 15, the Parks and Recreation Department will transition to using **CivicRec Recreation Software** for all registrations and reservations. Users can create an account now! More info on how to do so is available on our website and Facebook page.



Haunted Heights and the **Monster Hunt** took place at Carl Levin Park on Saturday, October 30 in conjunction with the **Farmers Market** at City Hall. About 3,000 people attended the multiple events. The Monster Hunt's reservations were full all throughout the night. A big thank you to volunteers, staff, and our community for helping us make this Halloween weekend a success!

The **Farmers Market** wrapped up its 2021 season on Saturday, October 30. Thank you to all our vendors who participated!

The City of Harker Heights and the Harker Heights Veterans Council extends an invitation for the public to watch the **Veterans Ceremony 2021**. The ceremony will be live streaming on the Harker Heights Parks and Recreation Facebook at www.facebook.com/harkerheightspr on Wednesday, November 10, 2021 at 6:00 pm. Join us as we pay tribute to all individuals, past and present, which have served and are serving in the Armed Forces of the United States of America. For more information, call 254-953-5657 or visit www.harkerheights.gov/parksandrec.



Be sure to mark your calendar for the holiday events coming up! The **Harker Heights Tree Lighting Ceremony** will be held on Thursday, December 2 at City Hall on 305 Miller's Crossing starting at 6:00 pm. **Frost Fest** will be held on Friday, December 10 at Community Park on 1501 East FM 2410 from 5:30 pm – 8:30 pm. For more information, call 254-953-5493 or visit <https://bit.ly/harkerheightsevents>.

The **Senior Recreation Program** classes will be moving back to the Recreation Center at 307 Miller's Crossing starting on Monday, November 8, 2021. For additional information, please call 254-953-5657 or nbroemer@harkerheights.gov.

Fall Youth Basketball begins this week with over 220 participants!

There are plots available at the **Kern Park Community Garden**! Contact the Rec Center to rent a plot today

PLANNING AND DEVELOPMENT / CODE ENFORCEMENT

CODE ENFORCEMENT SUMMARY

October 1 thru October 31, 2021

Violation Type	Quantity	Percentage
Basketball Goal	3	1.19%
Boat	0	0.00%
Brush	17	6.75%
Building Inspection	1	0.40%
Bulk Items	35	13.89%
Fencing	6	2.38%
Grass	135	53.57%
Junk Vehicle	1	0.40%
Other*	20	7.94%
Outside Storage	13	5.16%
Rubbish & Trash Containers	0	0.00%
Skirting	0	0.00%
Tires	1	0.40%
Trailer	13	5.16%
Trash	5	1.98%
Tree limbs	2	0.79%
Total	252	100.00%

*For Fiscal Year 21-22 the category "Other" includes the following:
 Stormwater Contamination; Illegal Dumping; Storage Containers;
 Lack of Permit for Work; Façade Maintenance; Heavy Vehicles;
 Parking on the Grass; & Unpermitted Use of Property