

## **City of Harker Heights Operational Changes EFFECTIVE – Monday, May 4, 2020**

The City of Harker Heights continues to monitor and receive updates from the Bell County Public Health District, the Centers for Disease Control and Prevention (CDC), and the Texas Department of Health and Human Services. In accordance with Governor Greg Abbott's executive order GA-18, the City of Harker Heights has adjusted its health protocols in choosing to reopen municipal facilities.

### **Operational Changes: EFFECTIVE MONDAY MAY 4TH**

- **City Hall**                      Monday – Friday 8am – 5pm
  - The Lobby area will be open and available for patrons to conduct business for planning, code enforcement, permitting, utility payment, new utility connections, administration requests, and court business (except for trials).
  
- **Public Meetings**
  - City Council Meetings will continue as planned. The Council will conduct a telephonic meeting to contain the spread of COVID-19 in accordance with Governor Abbott's declaration of the COVID-19 public health threat and action to temporarily suspend certain provisions of the Texas Open Meetings Act issued on March 16, 2020. Updates will be posted on City's webpage if the meeting dates and methods are changed.
  - Planning and Zoning Commission will conduct their meeting via teleconference on May 27<sup>th</sup>.
  - All other citizen board meetings are canceled until otherwise posted.
  
- **Municipal Court**                      Monday – Friday 8am – 5pm
  - Actual jury and bench trials are being delayed until further notice.
  - Virtual hearings and arraignments will begin on May 7<sup>th</sup>.
  - Lobby will be open to conduct Court business (with the exception to trials) at City Hall beginning Monday May 4<sup>th</sup>.
  
- **Activities Center**
  - Closed until further notice.
  - All Senior programs and events are canceled until further notice.
  
- **Library**                                      Monday - Thursday 9am – 7pm  
    Friday and Saturday 10am – 2pm
  - Will open to patrons for Library services.
  - Modified computer access for patrons – by appointment only.
  - Children interactive functions, exhibits, programming, and play areas will remain closed
  - The drive through will be open during the hours indicated.
  - Library Catalog accessible on the Virtual Library at [www.harkerheights.gov/virtuallibrary](http://www.harkerheights.gov/virtuallibrary)
  
- **Recreation Center**                      Monday – Friday 8am – 5pm
  - Lobby area will open for business.
  - No gym or classroom activity until further notice.
  - All Recreation Center room reservations have been canceled.

- Parks & Outdoor Facilities
  - Trails and green space will remain open
    - Disc Golf Course will remain open for groups of 4 or less per basket
    - Dog Park will remain open
    - Community Garden will remain open
  - Restrooms, Pavilions, Playgrounds, Basketball Courts, Water Fountains will remain closed
  - Recreation Center reopened for walk-in service
    - No open gym
  - Programs will remain postponed
  - Swimming Pool Operations postponed
  
- Utility Collections      Monday – Friday 8am – 5pm
  - Lobby will open for establishing new accounts or scheduling and making payments.
  - We encourage all payments to be made by utilizing the drive thru window or online at [www.harkerheights.gov/index.php/online-water-bill-payment](http://www.harkerheights.gov/index.php/online-water-bill-payment) or by the telephone 254-953-5630.
  
- Pet Adoption Center
  - Lobby will remain closed to walk in traffic until further notice.
  - Adoption or reclaiming a lost pet
    - Schedule an appointment 254-953-5472
    - Adoptions should visit [www.petharbor.com](http://www.petharbor.com) to view all available pets.
  
- Police and Fire Departments      Monday – Friday 8am – 5pm
  - Lobby will open to the public

Closures, amended hours and cancelations are in collaboration with Bell County, State, and Federal recommendations. The revised hours will allow for additional cleaning and maintenance of the facilities to reduce the spread of COVID-19.

The City will continue to monitor County, State, and Federal guidance as the situation continues to change rapidly. Please continue to share this information with family and friends and to monitor our webpage at [www.harkerheights.gov/covid19](http://www.harkerheights.gov/covid19) for the latest updates regarding COVID-19.