

CITY MANAGER'S REPORT JANUARY 11, 2022

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May	\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June	\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July	\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August	\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September	\$575,867.17	\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October	\$615,499.23	\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November	\$488,924.69	\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December	\$540,030.51	\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May	\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June	\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July	\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August	\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September	\$128,969.57	\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October	\$133,559.38	\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November	\$109,105.34	\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December	\$115,096.07	\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May	\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June	\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July	\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August	\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September	\$15,046.80	\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October	\$19,801.71	\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November	\$14,707.98	\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December	\$14,030.94	\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March	3,293	2,880	2,519	2,516	2,199
April	3,321	2,819	2,552	2,502	2,248
May	3,364	2,847	2,533	2,482	2,301
June	3,396	2,931	2,588	2,439	2,326
July	3,461	2,976	2,582	2,407	2,411
August	3,505	3,069	2,622	2,380	2,370
September	3,523	3,072	2,669	2,370	2,373
October	3,536	3,127	2,664	2,305	2,443
November	3,548	3,186	2,695	2,357	2,433
December	3,533	3,201	2,715	2,387	2,458

ASSESSMENT BALANCES AS OF DECEMBER 31, 2021

<u>PAVING ASSESSMENT:</u>		<u>Balance</u>
Polk, Billy (deceased)	242 E Cardinal	\$ 17,919.98
<i>No payments were made for the Paving Assessments.</i>		

<u>WILDEWOOD ASSESSMENT:</u>		<u>Balance</u>
Eaton, Donald (deceased)	921 Ashwood	\$ 8,772.73
Ricketts, Tommie	936/940 Lemonwood	10,744.36
<u>Total Wildewood:</u>		<u>\$19,517.09</u>

HUMAN RESOURCES:

The **Parks Department** welcomed a new employee on December 15th. **Eddie Romero** was hired for the position of Part Time Athletics Aide.

PET ADOPTION CENTER

Animal Services Officers Ethan Phillips and **Albert Musgrove** were thanked by a resident who needed help with her injured dog. She was very appreciative of their time and efforts in helping secure him, so she could take him to the vet.

Pet Adoption Coordinator Rose Ramon received compliments from a citizen about her excellent customer service skills. Rose noticed a car waiting in the parking lot before PAC was open and she went outside to see if the citizen required assistance. The lady was impressed and grateful for Rose's initiative and willingness to help, as she did not know PAC's open hours.

Patricia Corona was thanked by a resident for her support in showing her some dogs and answering all of her questions. She was wowed by Patricia's knowledge, kindness, and dog-handling abilities.

CODE ENFORCEMENT

CODE ENFORCEMENT SUMMARY

December 1 thru December 31, 2021

Violation Type	Quantity	Percentage
Grass	74	39.78%
Other*	71	38.17%
Outside Storage	15	8.06%
Bulk Items	13	6.99%
Brush	7	3.76%
Basketball Goal	3	1.61%
Trailer	2	1.08%
Tree limbs	1	0.54%
Boat	0	0.00%
Building Inspection	0	0.00%
Fencing	0	0.00%
Junk Vehicle	0	0.00%
Rubbish & Trash Containers	0	0.00%
Skirting	0	0.00%
Tires	0	0.00%
Trash	0	0.00%

Total 186 100.00%

*For Fiscal Year 21-22 the category "Other" includes the following:
Stormwater Contamination; Illegal Dumping; Storage Containers;
Lack of Permit for Work; Façade Maintenance; Heavy Vehicles;
Parking on the Grass; & Unpermitted Use of Property.

ECONOMIC DEVELOPMENT REPORT

DECEMBER 2021 DEVELOPMENT ACTIVITY REPORT COMMERCIAL DEVELOPMENT

The City issued **zero (0)** new commercial construction permits within the month of December.

To date (December 31, 2021) the City has issued a total of fourteen (14) commercial permits totaling \$14,753,006.00 in project valuation for calendar year 2021.

RESIDENTIAL DEVELOPMENT

The City issued a total of **thirty-two (32)** permits for single-family residential construction within the month of December.

- 1 Single Family Permit in The Ridge
- 26 Single Family Permits in Cedarbrook Ridge
- 5 Single Family Permits in Pecan Meadow
- 0 Single Family Permit in Country Trails
- 0 Single Family Permit in Lakeside Hills

The City issued a total of **zero (0)** permits for two-family (duplex) residential construction within the month of December.

To date (December 31, 2021) the City has issued a total of one hundred and ninety-five (195) residential permits in calendar year 2021; one hundred and sixty-three (163) single-family permits, thirty-two (32) two-family permits, and zero (0) multi-family permits.

As of December 31, 2021, the estimated population for the City of Harker Heights is 34,422 residents. According to the US Census, the population as of April 1, 2020 was 33,097 residents. Since that time, we have added 446 new water accounts with an average household size of 2.97.

FIRE DEPARTMENT

A Resident called to thank **Battalion Chief Carson** for coming out to his house to make sure his residence was assessable to EMS. He said Battalion Chief Carson is “one of the good ones”.

The Fire Department in conjunction with the Lion’s Club, fed 81 families with Christmas food baskets and over 200 kids with gifts from Santa for the **Santa Pal** program.

Three units went out on Christmas Eve for our annual “**Santa Route**”. Many Harker Heights families look forward to this year after year and has now become “tradition” to most.

Congratulations to **LT. Matt Hogan** for receiving Firefighter of the year!

Fire Fighter Jordan Clopton was thanked for going above and beyond for the assistance he provided to a citizen who was facing a scary situation. Jordan also comforted the citizen’s granddaughter and later came back after the call and gave the little girl a Christmas gift.

POLICE DEPARTMENT

Officer Crystal Thomas was selected as the **2021 Police Officer of the Year**.

Michael Stegmeyer was selected as the **2021 Citizen of the Year/Linda Neault Award recipient**.

Black Rifle Coffee Company hosted a Coffee with a Cop event with our Community Services Division on January 6th.

The **Community Services Division** with help from the **Harker Heights Rotary Club and Hooke Road** donated 38 bicycles to KISD students who attend schools in Harker Heights.

PARKS AND RECREATION

SPECIAL EVENTS

- HHPRD hosted a **Kid Fish Day** on December 17th at Carl Levin Park Pond to teach kids how to fish. Around 50 families attended with a few lucky kids catching a fish! A big thank you to Texas Parks and Wildlife for stocking the Carl Levin Park Pond with over 1,000 Rainbow Trout prior to the program.
 - o **Our next Kid Fish Day will be this Thursday, January 13th** at the Carl Levin Park Pond. All ages are welcome, and ages 16 and under do not require a fishing license. Bring your own fishing poles or borrow one from the Parks and Recreation Department and try your luck at catching a few trout! For more information call 254-953-5493 or email sgibbs@harkerheights.gov.



ATHLETICS

- The **Winter Youth Soccer** registration deadline has been extended to this Thursday, Jan 13th. Volunteer coaches are needed!
- **Fall Youth Basketball** is ongoing until January with over 220 participants!



- **Winter Adult Volleyball** registration is open now until January 11th. Register your team today!

ACTIVITY CENTER

- The Activities Center is partnering with the Stewart C. Meyer Public Library to open up a **Makerspace** at the Activities Center. This is a collaborative work space for the public to learn, explore, and find like-minded people. Resources open to the public and staff include: specialty craft tools, sewing machines, robotics kits, electric keyboard, learning kits, craft supplies, and more. Stay tuned for new STEM-based programs. Donations are being accepted for craft supplies and specialty tools. Contact Activities staff at 254-953-5466 to arrange donation drop-offs.
- A BIG thank you to everyone who donated items to the **Activities Center Coat Drive!** 10 large bags of winter coats, beanies, gloves, scarves, and new socks and new underwear were collected in the past few months and were delivered to the KISD H.A.R.P. (Homeless Awareness Response Program). Way to go!

SENIOR RECREATION/RECREATION CENTER

- We are excited to have welcomed the **Senior Recreation Program** back to the Harker Heights Recreation Center! For additional information, please call 254-953-5657 or nbroemer@harkerheights.gov.

PARKS

- Visit the **Urban Forestry** page on the Parks and Rec website for info on the protection, management, and conservation of trees and vegetation in the City of Harker Heights.

LIBRARY

2022 has begun auspiciously with several returning and new programs and services at the Stewart C. Meyer Harker Heights Public Library! Children, adults, teens, and families can take advantage of all that the Library has to offer. What better way to start off the new year than visiting the Library either or both in person and online. For those who do not already have a **Library Card**, simply bring a valid picture ID and something that states a name and street address into the Library. Anyone living in Bell or Coryell Counties may receive a library card free of charge. Parents may also get library cards for their children. Use your library card to access not only fabulous content in the Library but also electronic books, audiobooks, and more through our Virtual Library at <https://harkerheights.gov/index.php/departments/library>.

Are you ready for a **Book Challenge for 2022?** Thanks to the “**Goodwill Librarian,**” the Library has a pretty impressive adventure for all of our intrepid readers and audiobook listeners! Join us for this “just for fun” challenge. You will read fifty books (at least) of your choice that will fall into specific categories. What is the prize? Glory – of course – and a full year of fun and intriguing reading experiences. Get a copy of the challenge at the Library, or take a look at <https://www.harkerheights.gov/adult-programs>! Let us know when you have finished by e-mailing younghblood@harkerheights.gov, and we will make a BIG DEAL about it on our Facebook page. Remember, audiobooks count!

The Library is pleased to announce the return of weekly in-person programs for children! Call 254-953-5491 to register your child for **BabyTime** (for ages 18 months and younger and their special adult) on Tuesdays at 10:00 a.m., for preschoolers (ages 6 and younger and their families) on Wednesdays at 10:00 a.m., and toddlers (ages 3 and younger and their families) on Thursdays at 10:00 a.m.!

It’s Everybody’s Birthday Music Time and Party for children ages 6 and younger and their families will be held at the Library on Saturday, January 15th, at 11:00 a.m.! Call 254-953-5491 to register your child for this program filled with stories, rhymes, songs, and more! This special event will get everybody’s bodies moving and brains working!

Popular virtual programs on the **Library's Facebook** page continue. Join us on our Facebook Page at <https://www.facebook.com/harkerheightspubliclibrary> for **Storytime** on Wednesdays at 9:00 a.m., **Science time** on Wednesdays at 2:00 p.m., **Family Night** on Thursdays at 6:00 p.m., and **Guest Readers** on Friday at 10:15 a.m. We will also continue to post additional special events, storytimes, and more! These programs can be viewed when it is convenient for you and your family.

The Library continues to offer **contactless curbside pick up and drop off** of Library items! Use our drop box located on the Southwest corner of the building to return items 24/7. Call 254-953-5491 or e-mail reference@harkerheights.gov to schedule a pick-up of Library materials.

Make this the year of service! If you are looking to give back to your community, investigate volunteering at the Library! From assisting with programs, to preparing for large events, to organizing materials, the Library has a project for everyone. Do you have a group that would like to work on a special project? Do you need to volunteer time to fulfill service requirements for school or clubs? Just call 254-953-5492 or e-mail lyoungblood@harkerheights.gov for more information.